

# Are You Interested in a FREE iPhone?

How is this possible? DSHS' Developmental Disabilities Administration received special pandemic funding to purchase devices that can provide access to remote services for DDA clients and providers.

Apple iPhone SE 2.0 (64GB) includes:

- **Unlimited minutes, messages & data, plus 11GB of hotspot data.**
- **Built-in accessibility features.**  
<https://www.apple.com/accessibility>
- **Minimum one-year service plan.**
- **Rugged case.**
- **Screen protector.**
- **Home charger.**



## Service Plan Details

- **You will be responsible for the phone.**
- **The service plan is between T-Mobile and you, not us.**
- **You cannot make international calls, call 411 or change the phone number.**
- **The service plan will be for a minimum of one year. Depending on when you get the phone, the service plan may last until 9/15/24 or 1/6/25.**
- **After the service plan ends, the phone will belong to you. It will be unlocked. You can use the phone however you choose. You can pay for a new plan with T-Mobile or other vendors, purchase pre-paid calling cards or possibly use it for other qualifying low cost or free service plans. Learn more at: [https://www.accesswireless.com/shop-phones/eligible\\_phones](https://www.accesswireless.com/shop-phones/eligible_phones)**

## Custom Support App



**Multi-Language Call Center Support: 360-447-5678**

**Live agents are available Monday – Friday 6 a.m. to 4 p.m. (PST). On weekends or after hours leave a voicemail or send an email: [supportwa@pwbts.net](mailto:supportwa@pwbts.net). Someone will contact you during call center hours. Visit <https://supportwa.premierwireless.com> for chat and other resources.**

## How can I get a phone? Pick 1 of the 3 options below

- 1. Ask your case resource manager.**
- 2. Visit us online: <https://www.dshs.wa.gov/dda/service-and-information-request>**
- 3. Click on your region to request a phone: [Region 1 Request Form](#) , [Region 2 Request Form](#) [Region 3 Request Form](#)**